

COMPUTERIZED INCENTIVE SYSTEM

ABSTRACT OF THE DISCLOSURE

The motivation of a participant in an incentive program is enhanced by enabling the participant to set goals, report performance related to the goals, and
5 receive feedback on the achievement of the goals. The feedback includes report(s) and/or reward(s). Motivation is further enhanced by heuristically and dynamically adapting the goals according to performance.

09375911-09499
000000-000000

"Express Mail" mailing label number: EM 287846 09745

Date of Deposit: August 18, 1999

I hereby certify that this paper or fee is being deposited with the
United States Postal Service "Express Mail Post Office to Addressee"
service under 37 CFR 1.10 on the date indicated above and is
addressed to the Assistant Commissioner for Patents,
Washington, D.C. 20231

Printed Name Chris Hammond

Signature Chris Hammond